



Support through your cancer journey

Call our Cancer Support Line for help with nonmedical needs

Great cancer care is about more than medical care alone. Our cancer support specialists help members and caregivers address issues and find resources throughout your treatment.¹ Once you've called our support line, you can continue to work with a cancer support specialist who's familiar with your needs – so you won't have to start all over.

Your dedicated cancer support specialist can help with:

- **Navigating Kaiser Permanente departments** – Reaching out on your behalf, so you don't need to call multiple places to get your questions answered
- **Benefits and finances** – Explaining your health plan benefits, coverage, billing, and payment options
- **Emotional support resources** – Connecting you to self-care apps, peer support groups, and caregiver support resources²
- **Community resources** – Finding healthy food, help with household costs, and transportation to appointments

Cancer Support Line

Call **1-855-327-0496** (TTY **711**) to speak with a cancer support specialist Monday through Friday, 8 a.m. to 5 p.m.

1. Kaiser Permanente's cancer support specialists aren't medically trained and don't provide medical information. If you have questions about your treatment, they can help connect you with your care team. **2.** The apps and services described above are not covered under your health plan benefits, are not a Medicare-covered benefit, and are not subject to the terms set forth in your *Evidence of Coverage* or other plan documents. The apps and services may be discontinued at any time.